## **AMENDMENTS TO THE CLAIMS:**

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Currently Amended) An information processing apparatus connected to a plurality of information terminals by way of a network, comprising:

storing means for storing user information; wherein said user information includes a user ID, a password and an electronic mail address;

authenticating means for authenticating a user; based on said user informationstored in said storing means;

recording means for recording a request information transmitted by a first user authenticated by said authenticating means; wherein said first user is a customer and said request information is a non-binding request for an offer to sell goods matching the request to said customer;

supplying means for supplying a service list of said request information recorded by said recording means to a second user authenticated by said authenticating means in response to a demand entered from said second user;

said recording means recording service information transmitted by said second user in response to the request information in said service list; wherein said second user is a shop and said service information is said offer; wherein said serviceinformation includes an address information on the network for obtaining directly from said-second user a desired information among said service information;

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searching means for searching for service information corresponding to said request information and said user information of said second user recorded by said recording means, in response to a demand for a request list from said first user; and

transferring means for transferring said request list to said first user. wherein said request list includes a mark which expresses the existence of service information corresponding to the request information; wherein said transferring means transfers said service information corresponding to said request information as a search result to said first user by an electronic mail based on said user information for the first user stored in said storing means.

2-6. (Canceled)

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7. (Currently Amended) A method for processing information among a plurality of information terminals connected to a network, said method comprising the steps of:

storing user information for each of said information terminals; wherein said user information includes a user ID, a password and an electronic mail address;

authenticating a user based on said user information; stored in said storing means.

recording a request information transmitted by a first user authenticated in said authenticating step, wherein said first user is a customer and said request information is a <u>non-binding</u> request for an offer to sell goods matching the request to said customer;

supplying a service list of said request information recorded in said recording step to a second user authenticated in said authenticating step in response to a demand entered from said second user;

recording service information transmitted by said second user in response to the request information in said service list; wherein said second user is a shop and said service information is said offer; wherein said service information includes an address information on the network for obtaining directly from said second user a desired information among said service information;

searching for service information corresponding to said request information and said user information of the second user recorded in response to a demand for a request list from said first user, and

transferring said request list to said first user. wherein the request list includes a mark which expresses the existence of service information corresponding to the request information; wherein said transferring step transfers said service information corresponding to said request information as a search result to said first user by an electronic mail based on said user information for the first user stored in said storing means.

## 8-12. (Canceled)

- 13. (New) The information processing apparatus according to claim 1, wherein the searching means allows a customer to search request information submitted by other customers.
- 14. (New) The information processing apparatus according to claim 1, wherein the customer can purchase goods using request information from other customers.
- 15. (New) The information processing apparatus according to claim 1, wherein the user information includes a user ID, a password, and an electronic mail address.

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- 16. (New) The information processing apparatus according to claim 1, wherein the authenticating means uses the user information stored in the storing means to authenticate the user.
- 17. (New) The information processing apparatus according to claim 1, wherein the service information given to a customer includes a direct link to the seller's service information.
- 18. (New) The information processing apparatus according to claim 1, wherein the request list given to a customer indicates the availability of service information for a corresponding request information.
- 19. (New) The information processing apparatus according to claim 1, wherein the transferring means transfers search results, including service information, to the customer using electronic mail.
- 20. (New) The information processing method according to claim 7, including a step where the customer searches request information submitted by other customers.
- 21. (New) The information processing method according to claim 7, including a step where the customer purchases goods using request information from other customers.
- 22. (New) The information processing method according to claim 7, wherein the user information includes a user ID, a password, and an electronic mail address.
- 23. (New) The information processing method according to claim 7, wherein the authenticating step is done using the user information stored during the storing step.
- 24. (New) The information processing method according to claim 7, wherein the recorded service information includes a direct link to the seller's service information.

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25. (New) The information processing method according to claim 7, wherein the request list given to a customer indicates the availability of service information for a corresponding request information.

26. (New) The information processing method according to claim 7, wherein the step of transferring the request list to the customer is done by electronic mail.